



## FOOD QUALITY AND SAFETY POLICY

We at the **EXPORT TRADING GROUP (ETG)** are the leading value chain managers of Agricultural products and providers of Agricultural inputs and Processed Food products to the customers with a mission of making difference to the society through creation of value.

The management at ETG is committed to producing high quality, safe, hygienic and wholesome food for its customers. Food safety and quality are of immense importance to ETG and we are dedicated to achieving customer satisfaction through continuous improvement in our activities.

### **We commit ourselves:**

- To comply with all applicable food safety legislations and regulations in the countries we operate either for manufacturing or sale and meet the customer expectations
- To implement the Food Quality and Safety management systems in our manufacturing facilities based on HACCP (Hazard Analysis and Critical Control Point), GMP (Good Manufacturing Practices) and traceability for the management of food safety hazards so that the food products leaving our premises are safe for consumption
- Monitor compliance and effectiveness of standards set through active involvement of the employees, driving and embedding a quality, food safety and customer service culture within the organization
- Measure progress against the identified Objectives and Targets & review our performance periodically
- To impart relevant training to all employees including contract workers as per their roles so that they can take responsibility for the implementation and improvement of the Food Quality and Safety Management system
- To embed Food hygiene and HACCP principles at all stages of manufacture and development beginning from the receipt of raw materials through to dispatch, delivery and sale of finished goods
- To ensure the traceability of the products we produce
- To maintain a customer focus and become a preferred provider of food products for them through continual improvement in our quality and food safety practices across the supply chain

**Business Head**

Date: